

COVID-19 and Palliative Care

A guide to support and services in Queensland

Palliative Care Queensland is the peak body and leading charity for palliative care in Queensland. In recognition that many people visiting Queensland during the COVID-19 pandemic are experiencing (or have a loved one experiencing) a serious illness, dying, death or grief, the following list was developed to help guide people to quality support and services.

RECOMMENDED SUPPORT AND SERVICES

SERVICE	CONTACT DETAILS
Counselling, advice and referral	Beyond Blue Support Service Phone: 1300 224 636 www.beyondblue.org.au/get-support/get-immediate-support
Carers counselling, support and advice	Carers gateway support and advice Phone: 1800 422 737 www.carergateway.gov.au
Palliative care support and advice	PalAssist Phone: 1800 772 273 www.palassist.org.au
Aged and disability care services – advocacy and support	Your Aged and Disability Advocates (ADA) Australia Phone: 1800 818 338 www.adaaustralia.com.au
Aged care services – complaints and feedback	Aged Care Quality and Safety Commission Phone: 1800 951 822 www.agedcarequality.gov.au/making-complaint
Elder abuse prevention and support	Elder Abuse Prevention and Support Service Phone: 1300 063 232 www.raq.org.au/services/elder-abuse-prevention-and-support-service
Veterans and family counselling	Open Arms Veterans and Families Counselling Phone: 1800 011 046 www.openarms.gov.au
Family and relationships advice line	Family and Relationship Services Phone: 1800 050 321 www.familyrelationships.gov.au
Crisis support	Lifeline Crisis Support Phone: 13 11 14 www.lifeline.org.au
Mental health support	Head to Health www.headtohealth.gov.au



RECOMMENDED WEBSITES

SERVICE	CONTACT DETAILS
Palliative Care	Palliative care information www.caresearch.com.au
	Understanding palliative care www.palliativecare.org.au
	Queensland Compassionate Communities www.palliativecareqld.org.au/qcc
	My Care My Choices - Advanced Care Planning www.mycaremychoice.com.au
	Paediatric Palliative Care www.palliativecare.org.au/children
Consumers	Peak organisation representing the interests of health consumers and carers in QLD www.hcq.org.au
	Improving the care of older persons across Queensland www.clinicalexcellence.qld.gov.au/about-us/news/care-older-persons
	Information and support for care at the end-of-life www.qld.gov.au/health/support/end-of-life
Carers	Practical information and support www.carergateway.gov.au
	Support service and resources for young carers www.youngcarersnetwork.com.au
	National public health information service in Australia www.healthdirect.gov.au
	Carers Queensland www.carersqld.com.au
Age-friendly	Queensland Age Friendly Communities www.communities.qld.gov.au/seniors/queensland-age-friendly-community
	Aged Care and Support www.myagedcare.gov.au
	Community care and support (under 65) www.qld.gov.au/community/getting-support-health-social-issue/community-home-care-services

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